



A member of Megger Group

Valley Forge Corporate Center | 2621 Van Buren Ave., Norristown, PA 19403  
Customer Service: 1 (800)-723-2861 Ex. 8578 / [VFCustomerSupport@megger.com](mailto:VFCustomerSupport@megger.com)

## Return of Material Authorization Form (RMA)

**\*All fields must be completed in order to obtain an RMA#\***

Customer Information				
Company Name:				Date:
Sold To Address:				
City:	State:	Zip:	Country:	
Contact Name:	Email:	Phone #:		

Payment & Shipping Information				
Bill To Address:				
City:	State:	Zip:	Country:	
Payment Method:	PO#:	Taxable? YES	NO	(If NO, please send tax cert.)
Ship To Address:				
City:	State:	Zip:	Country:	
Shipment Charges:	Prepay (PPD)	Prepay & Add (PPA)	Collect	(Must have Acct. #)
Shipping Carrier:	Shipping Acct #:	Shipment Method:		

Product Information				
Model #:	Serial #:	Catalog #:		
Service Requested:	Repair & Standard Calibration	Standard Calibration		
Would you like a Calibration Certificate traceable to NIST for an additional fee?	YES	NO		
(As Received / As Shipped data will be provided so long as the instrument is capable upon receipt)				
Expedite Repair?	YES	NO	(Please note labor rates will be increased)	
New Warranty?	YES	NO	(Please provide Proof of Purchase)	
Repair Service Warranty?	YES	NO	Previous RA#:	
Please describe any issues you are experiencing:				
Technical Contact Name:	Phone#:	Email:		

For completion by Megger employee	
RMA#: <b>Megger Employee Only</b>	Customer#: <b>Megger Employee Only</b>

**IMPORTANT:**

- Repair Service Warranty- Megger guarantees to correct by repair, or replacement (at our option) any defects of material or workmanship which may develop under normal and proper use within (90) days of the calibration date pending inspection of the instrument.
- Any unauthorized attempts to repair this instrument will void the (90) day service warranty.
- Please be sure to include all test leads, batteries, and accessories with the unit.
- Please ensure all instruments are well packed to avoid additional damage.
- An evaluation fee will be charged for unapproved repair quotations.
- All units sent to Megger for service receive Standard Calibration before return.